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JDN Trade Fairs

We have included the following trade fairs in our exhibition programme:

	28 – 31 October China Coal & Mining Expo National Agricultural Exhibition Hall, Beijing, China
	29 Nov. – 2 Dec. Marintec China Shanghai, New International Expo Centre

JDN General Catalogue

The new JDN Catalogue is now available in French. Please contact us to request your copies.

JDN Product Training

Seats are still available on the following dates:

Course dates	Available seats
December 12 & 13	5

For further information about JDN Product Training, please visit our website at www.jdn.de.

Your **J.D. NEUHAUS** Sales Team

Questions regarding this newsletter may be forwarded to: marketing@jdn.de.

JDN Quality Management

Within JDN Quality Management we plan, supervise and observe the quality of our processes and their results. Along with other JDN Management Systems, this is a part of our Total Quality Management (TQM).

A strong quality conscious culture has always been a fixed part of our company's philosophy. JDN were awarded with our first certificate for Quality Assurance 20 years ago.

The demands are getting more complicated but our claim stays the same: supply customers with excellent quality in all processes. Therefore, we improve our methods continuously and we are open-minded to all ways of thinking, which lead us to our practice – the TQM. For example, Kaizen: Kaizen is a Japanese philosophy of life and work. The leading idea of this philosophy is striving for constant improvement. According to this, it is not always the individual change that leads to success, but achieving gradual

perfection through continuous improvement. This is what we strive for daily.

Quality has the highest priority within all JDN processes, which is shown by the following example: This year a JDN QIP (Quality Improvement Programme) Team started its work. The members meet at least once a week with the intention to investigate all recent QIP Reports, which are created by each employee when an error is recognised. The aims of QIP are: to recognise and record errors, delete their causes and to lower the whole error rate.

Summary: We evaluate working processes and working stations, we invest in modern working means and in continuing education and training.

The JDN QM System runs through all processes from planning and construction, throughout production up to the After Sales Service. Certificated by the safety standards authority according to ISO 9001.

JDN Monorail Hoists with a Capacity of 125 t



At the end of June, JDN delivered the worldwide-first air-driven series hoist with a capacity of 125 tons.

Fig. left: EH 125 Lifting Unit in test stand

Fig. below: CAD Model of EH 125

